

# Underwriting questions

## Top tips

Thank you for choosing Zurich to help arrange financial and wellbeing protection for you and your family. After the meeting with your adviser, you should have received a link asking you to answer some questions that can help give us a more accurate idea of the cover that we could offer.

We've created some top tips to help make this process as simple as possible.

Your Adviser will be able to view the answers you provide, so if you have any questions, please speak to them and they will be happy to help.

### Get prepared

Before you complete the questions, take a moment to think about anything you might need from a medical perspective such as, prescription information, test results or any recent appointments you might have had.



### Keep things accurate

To help your application go through as seamlessly as possible, you need to provide accurate information. This could be making sure you have the correct dates for any treatments or the correct names of medications.



### Give as much detail as you can

The more information you can provide, the less likely we are to need to ask you follow up questions, meaning you can get your cover in place and protect what matters most as soon as possible.



### Be honest

It's really important you don't miss anything out. Even if you have previously had a medical condition we will still try and provide cover if we can. Missing information or details could mean we can't pay a claim.



### Ask for help

If you're not sure what something means, you are struggling to understand the question, or you're having technical difficulties, reach out to your adviser who can help explain things.



### Keep things moving

The sooner you complete the questions, the faster we can progress your application and put cover in place - giving you the peace of mind that you and your family are financially protected.

