

Claims paid 2024

In 2024, we paid over £360m in individual protection claims to our customers and their families.

£220.2m **Life Insurance**
We paid 99.8% of all life insurance claims in 2024.

£109.7m **Critical Illness**
We paid 90% of the critical illness claims we received in 2024.

£4.8m **Income Protection**
We paid over 95% of all income protection claims we received in 2024.

£1.7m **Multi-Fracture Cover**
We paid 96% of multi-fracture cover claims we received in 2024.

£1.3m **Children's Cover**
We paid over 96% of children's cover claims we received in 2024.

£23.5m **Terminal Illness**
We paid 90% of terminal illness claims we received in 2024.

For more information about our products and services, visit our [Zurich Intermediary website](#).

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