

Claims paid 2025

In 2025, we paid over £390m in individual protection claims to our customers and their families.

£228.6m **Life Insurance**
We paid 99.8% of life insurance claims in 2025.

£125.4m **Critical Illness**
We paid 93.8% of critical illness claims in 2025.

£4.6m **Income Protection**
We paid 95.4% of income protection claims in 2025.

£1.9m **Multi-Fracture Cover**
We paid 97.4% of multi-fracture cover claims in 2025.

£1.7m **Children's Cover**
We paid 93.4% of children's cover claims in 2025.

£29.9m **Terminal Illness**
We paid 90.6% of terminal illness claims in 2025.

For more information about our products and services, visit our [Zurich Intermediary website](#).

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