Multiple sclerosis (MS) is a progressive disease which attacks the central nervous system and can cause a wide range of symptoms. These symptoms usually vary from person to person. They can be moderate or severe, and can affect any part of the body.

Facts and figures

14 people in the UK are diagnosed with MS every day² Each year that means 5,000 people are newly diagnosed and there is no clear understanding of what causes MS — but it’s understood to be linked to genes, the environment and your lifestyle.

100,000 people in the UK are living with MS.¹ The estimated cost of living with advanced MS is £36,500 per year.³ Most are diagnosed between the ages of 20 and 30. The condition is three times more common in women, and more likely to affect smokers.

What would it mean for you?

MS is a lifelong condition with no known cure. Common symptoms include balance and vision problems, extreme tiredness, dizziness, and spasms.

MS can also affect your ability to think clearly. For some people, these symptoms come and go over the years. For others, symptoms get worse over time. Whether your symptoms are manageable or disabling, MS is likely to have some effect on you and your family. You may need some time off work, hospital treatment, emotional support, or regular care. You may also need to make adjustments to your home.

Here’s how Zurich can help

Zurich provides protection and support for you and your family when you need it the most. When you call to make a claim, you’ll get a dedicated claims specialist who’ll listen to what’s going on, look to pay your claim as quickly as possible, and see you through the whole journey.

We also give you access to Zurich Support Services, an independent team of counsellors and advisers who are available 24 hours a day, seven days a week.

You can call them at any time of the day or night, about anything that’s on your mind. And your family can call for support, as well.

2018 claims

The facts:

3% of critical illness claims we paid to our customers were due to multiple sclerosis.

We paid out 96% of all protection claims.

Sources: